



## THE PENNSYLVANIA GAME COMMISSION

The Bureau of Automated  
Technical Services

### THE PROBLEM

To fully maximize the value of emerging technologies available, the Pennsylvania Game Commission sought a strategic partner to reengineer, develop and migrate critical business applications to increase the service capability of the organization and improve operational efficiencies. The effort involved multiple bureaus, overlapping project milestones and an accelerated timeline.

# Application Modernization & Enterprise – Wide Support

The Pennsylvania Game Commission maintains sports licensing and wildlife conservation efforts for the Commonwealth. Since its beginning in 1865, the Commission's mission has been to manage wild birds, wild mammals, and their habitats for current and future generations. They currently manage over 1.5 million acres of state game lands and 480 different species of wild birds and mammals. In 2018, the Commission issued 2,606,618 hunting licenses and generated \$117,147,608 in sales revenue.

With an idyllic *Vision for the Future*, the Commission desired an effective and strategic approach to engage all Pennsylvania citizens in wildlife conservation efforts to reconnect them to wildlife.

## THE SOLUTION

When the Commission engaged Info-Matrix, our team initiated a detailed project and risk management plan to accommodate the time urgency and achieve the business and technical requirements. Our consultants assessed and documented the current state, project objectives and recommended future state process and application improvements. The team designed new data collection & analytical processes to enhance business system features including dashboards and online user support. To ensure continued success of the organization's mission, our team implemented IT governance and industry best practices across the organization's project management office, resulting in consistent and timely implementations.

Our team is still engaged with the Commission today to provide maintenance and support services for these applications.

## Project Capabilities

- Business Process Reengineering
- Enterprise Architecture Planning
- Business Analysis Services
- Process Automation
- Business Intelligence & Dashboards
- Project Management Office
- Application Management
- Mobile Application Development

## PROJECT OUTCOMES

- Decommissioned Mainframe and Saved Agency Over \$1M
- Added Mobile Capabilities to Allow for Better Citizen Engagement
- Streamlined & Automated Business Functions & Processes
- Enabled Field Access of Criminal Reports for Law Enforcement Officers
- Implemented Mobile Applications for Animal Biologists
- Established Project Controls for the Internal Project Management Office
- Incorporated Business Intelligence & Dashboard Views



Info-Matrix Corporation is a small, woman-owned technology consulting firm located in Camp Hill, PA. Recognized as one of the *2019 50 Fastest Growing Companies* in PA, Info-Matrix has been providing professional services to the both the private and public sectors for more than 23 years. Our mature, cross-functional practices serve our customers in the areas of project management, business systems engineering, data management and strategic consulting. We focus on quality and continuous improvement to provide an unparalleled customer experience and to help our clients maximize **THE POWER OF INFORMATION.**