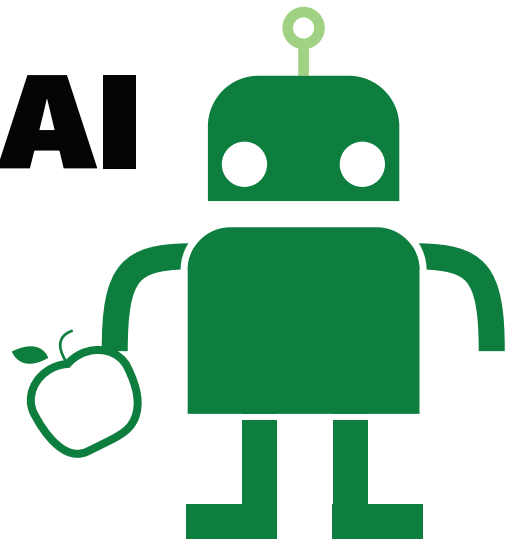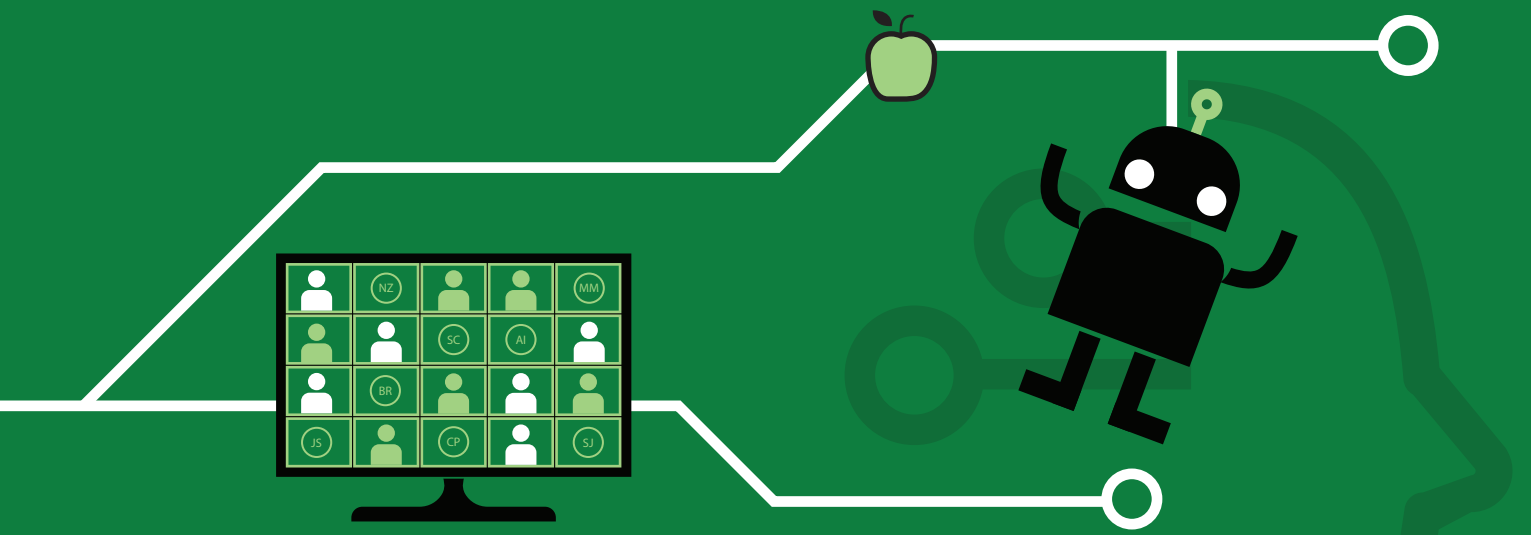# RPA / AI

Robotic process automation and artificial intelligence can effectively mitigate systems disruption, free up human capacity, and increase workforce productivity. Through these technologies, companies can automate high-volume tasks, gain insights and assistance on tasks that cannot be completely automated, and allow their employees to focus on high-touch activities.

Do you have reports that need to be generated on a regular basis, the need for redundant data configuration, or other work that takes a lot of time to generate? RPA / AI can help automate these tasks. For one client that manages large scale transportation projects, Info-Matrix developed a solution to automate processing routine form submissions. Subsequently, a system was designed to take that information and represent it in a visually appealing and easy to understand dashboard. Similar systems can be built for collecting data from social media or extracting documents from email platforms to minimize redundant work so workers can focus on the work that needs individualized skillsets.

RPA / AI can increase productivity for workers by eliminating manual tasks. Robots can perform laborious tasks in less time and with more accuracy, increasing productivity and reducing risk of human error. RPA / AI allows for valuable workforces to become more productive, freeing up increasingly busy task lists so that prioritized responsibilities requiring unique skill can be the focus.

https://www.info-matrix.com/blog/six-strategies-to-enable-responsive-customer-service-in-times-of-change/

Artificial Intelligence allows a system to learn how to manage continuously evolving data. If your resources are tied up with repetitive tasks, RPA could be a solution for your organization. As corporate data advances, technology needs to keep up with the pace, and AI is able to accommodate these rapid changes. AI highlights outlier data and centralizes user attention to those areas for focused review of potential problems. AI can allow for quicker identification and notification of minor hiccups or shifts in large scale data trends. Info-Matrix can help you implement high-demand solutions such as these.

More at info-matrix.com

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