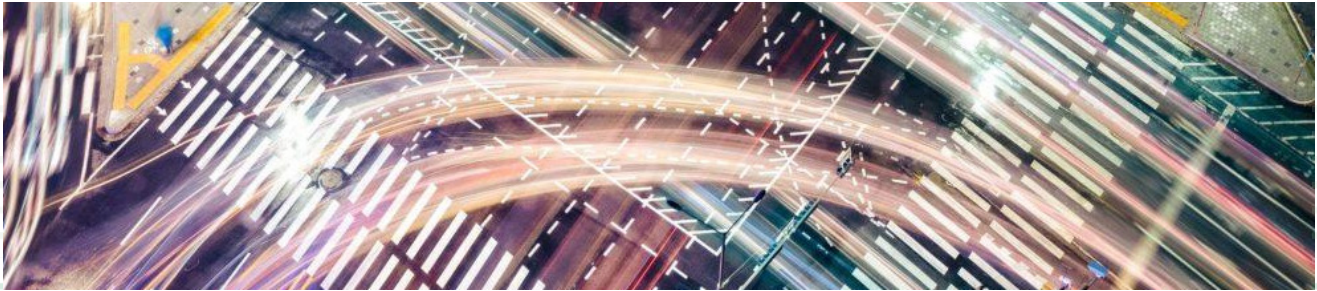


INFO-MATRIX CORPORATION CASE STUDY

THE PENNSYLVANIA TURNPIKE COMMISSION Business Analysis & Project Management



The Pennsylvania Turnpike Commission (PTC) operates a safe, reliable, customer-valued toll road system that supports national mobility and commerce. The Commission continues to add capacity to meet growing demands while making smart investments and improving the citizen experience. Investments to improve safety for customers, employees, and business partners, as well as efforts to leverage technology advances in toll collection and Intelligent Transportation Systems, have dramatically transformed the Commission.

As the Commission continues to invest in new technology, they need a partner who can support application development, business intelligence, and Geographical Information Systems (GIS), in addition to maintaining the existing portfolio of information technology projects. PTC desires to exploit technology to proactively enable citizen mobility.

THE PROBLEM:

To keep pace with changing technologies and innovations, the Pennsylvania Turnpike Commission sought a strategic partner to help plan the IT project portfolio, and to manage project milestones and deliverables. The commission needed to focus on meeting user demands and providing an outstanding citizen experience while still implementing disruptive technologies.

OUR SOLUTION:

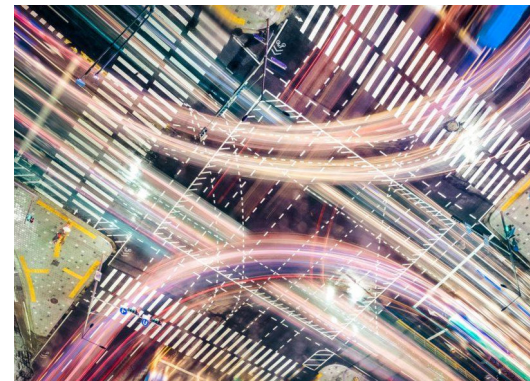
PTC strategically selected Info-Matrix to assist with the improving of IT governance and work within the Project Management Office to lead in the setup and completion of strategic IT initiatives. Additionally, our consultants assist with business analysis planning and system requirements and design. Working collaboratively with PTC, our consultants assign necessary resources and manage the quality of services delivered.

INFO-MATRIX CORPORATION CASE STUDY

SINCE INITIATING THE PROJECT,

we have helped the Commission plan and prioritize their project portfolio. Our team has managed PTC projects in the following areas:

- Project and Portfolio Management tool selection and implementation
- Identity and Access Management
- Asset Management
- Centers of Excellence



TECHNOLOGIES IMPLEMENTED

- Geographical Information Systems (GIS / ESRI)
- Autonomous Vehicles
- Cliq and CliqView
- ServiceNowM
- Mobile Applications

- Business Analysis Services
- Project / Program Management
- Portfolio Planning
- IT Governance
- Business Intelligence
- Organizational Change Management
- Resource Capacity Planning

SERVICES PROVIDED

PROJECT OUTCOMES

- Implemented PPM Tool for Enterprise IT Governance
- Optimized Project Resource Capacity
- Improved Agency Security using Identity & Access Management Tools & Best Practices
- Total Quality Management & Continuous Improvement
- Incorporated Business Intelligence & Data Modeling to Increase visibility of Operations
- Developed Mobile Applications to Improve Emergency Response and Situational Awareness